



# **Sustainability & Due Diligence at Coop Switzerland**

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**Sustainability/Business Policy**



## At a glance:

**Coop  
Cooperative**  
Established in 1864

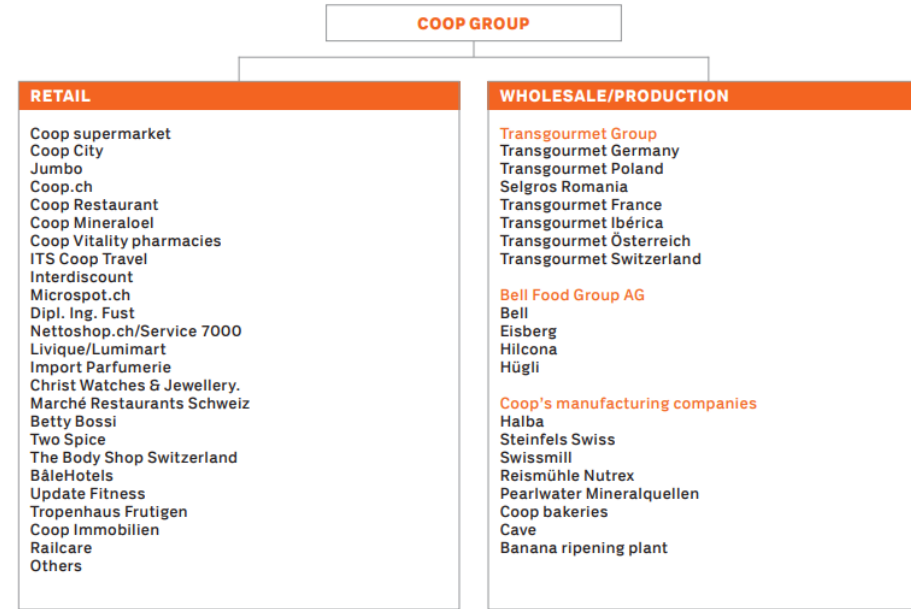
**2 637**  
points of sale

**95 826**  
employees

**34 666**  
in CHF  
million  
Total sales in 2023



# Coop Group business areas

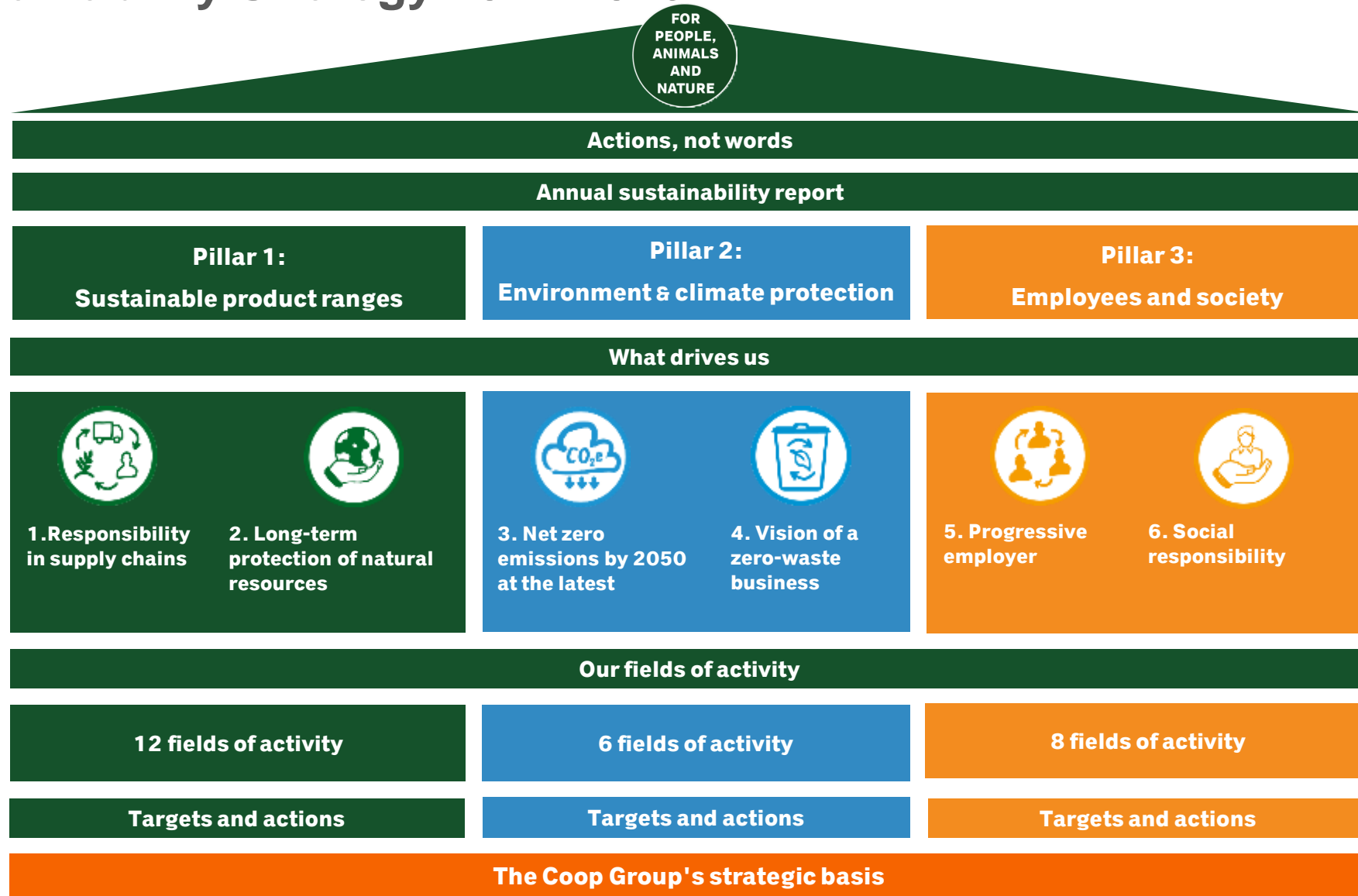


## Where we come from:

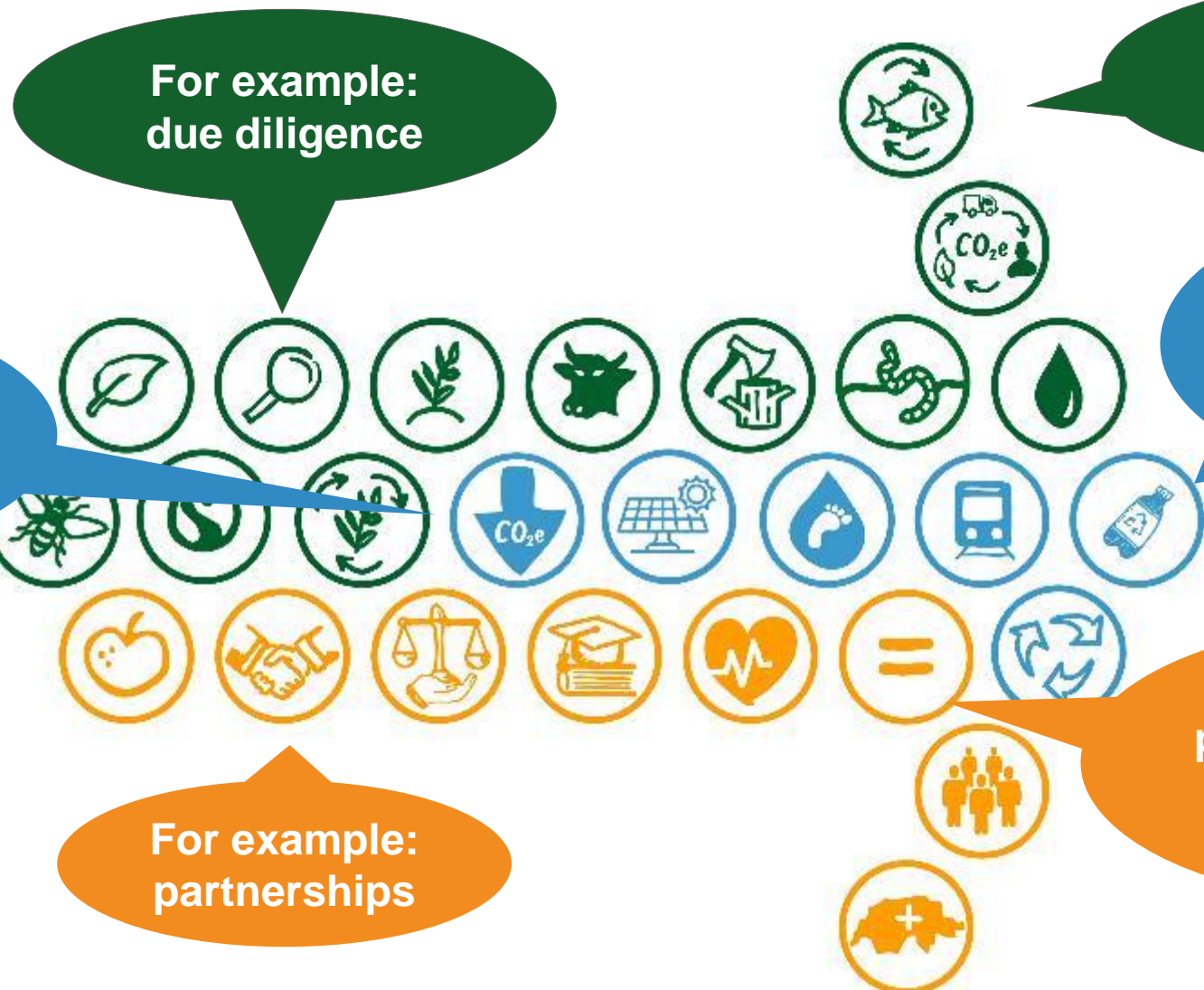
### Stakeholder and customer expectations are changing



# Where we are going: Coop Sustainability Strategy 2022-2026



# 26 fields of activity to advance our sustainability performance



For example:  
due diligence

For example:  
sustainable  
fisheries

For example:  
reducing emissions

For example:  
reducing  
packaging and  
plastic

For example:  
partnerships

For example:  
promoting diversity  
and equality of  
opportunity

# Implementation of Human Rights and Environmental Due Diligence



It involves looking at business operations, supply chains and other business relationships to identify actual or potential negative impacts on human rights and the environment, take measures to prevent, mitigate, cease or remediate them, and report on the measures taken.

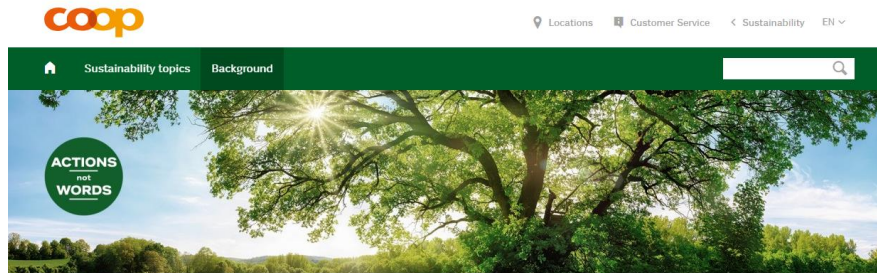


# Due Diligence Process according to the OECD





# Embed responsible business conduct into policies and management systems



Home > Background > Principles and guidelines

## Our principles and guidelines

We are committed to responsible production and sustainable consumption. Therefore, we cultivate relationships with our business partners, are committed to standards and guidelines, and adopt a clear stance on sustainability issues.

### Business principles

We treat our suppliers as business partners, with transparency and fairness, and have been systematically applying our business principles since 2004. We ensure that antitrust law is observed. We also prioritize fighting corruption and do not permit our buyers to accept gifts or cash payments.

[More about our business principles](#)



### Policy Papers and Guidelines

Sustainability is integral to all our business activities. In our Policy Papers, we explain our stance on relevant sustainability issues in concise and transparent terms. The reports are based on our



## Policy statement on human rights and environmental protection



### Fundamental position

For the Coop Group – a retailer structured along cooperative lines and a major player in wholesale and production – respecting, protecting and promoting human rights and protecting the environment are central values and a self-evident core element of corporate responsibility. The Coop Group takes responsibility for its own employees, actively supports socially and environmentally responsible working and production conditions in value chains and reports transparently on progress made.

On that basis, this Policy Statement has been drawn up for the whole Coop Group. It supplements existing corporate principles and guidelines. In drafting this Statement, we were guided by:

- the Universal Declaration of Human Rights of the United Nations (UN)
- the United Nations Guiding Principles on Business and Human Rights (UNGPs)
- the UN Convention on the Rights of the Child
- the UN Women's Rights Convention
- the Core Labour Standards of the International Labour Organization (ILO)
- the OECD Guidelines for Multinational Enterprises
- and the principles of the UN Global Compact

### What we expect of our employees and our business partners

Compliance with and implementation of human rights and environmental protection are embedded in the Coop Group Code of Conduct and the Guideline on Sustainable Sourcing. The Coop Group Code of Conduct lays down binding guidelines for the business activities of Coop employees and their dealings with each other and with customers and

# Identify & assess adverse impacts

The screenshot shows the LRQA EIQ Platform website. At the top left is the LRQA logo. To its right are navigation links: 'Sectors' with a dropdown arrow, 'Services' with a dropdown arrow, and 'Insig'. Below the navigation is a breadcrumb trail: 'Home → Services → LRQA EIQ Platform'. The main content area has a dark blue background with a glowing green and red line graph. The text reads: 'LRQA EIQ PLATFORM', 'The world's first end to end supply chain ESG due diligence platform', and 'EIQ helps you monitor and manage your supply chain ESG risks in real time, enhance your responsible sourcing, and comply with due diligence regulations.'

<https://www.lrqa.com/en/eiq/>

The screenshot shows the Fairtrade Risk Map website. At the top left is the Fairtrade logo and the text 'Fairtrade Risk Map'. Below this is a vertical menu with icons and labels: 'ABOUT' (yin-yang icon), 'COMMODITIES' (leaf icon), 'COUNTRIES' (globe icon), and 'ISSUES' (flower icon). The 'ABOUT' section is highlighted. The text under 'ABOUT' reads: 'This risk map is designed to support companies and farmer organisations in assessing their human rights and environmental risks. We call for collaboration between buyers, suppliers, governments and civil society to address the risks and causes.' Below this is another paragraph: 'The highlighted risks are deeply entrenched challenges that all actors face in these industries. They are not specific to Fairtrade certified supply chains.' At the bottom right is a blue button with the text 'FIND OUT MORE →'.

<https://riskmap.fairtrade.net/>



# Identify & assess adverse impacts



Commitment

Risks Reference book

Risk Map



About action not words ↗


DE | FR | IT | EN





# Cease, prevent or mitigate adverse impacts

[← Back to the riskmap](#)




Product category

## Bananas


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Origin

Dominican Republic 

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Coop commitment



Measures already implemented

## What measures do we take to avoid, mitigate or eliminate possible negative impacts?

Environment

Social

Corruption and rule of law

+

Discrimination

+

Living wage/living income

-

Commitment:

✓ **Projects for a living income or a living wage**

We are committed to respecting human rights and fair working conditions. This includes a living income and payment of living wages. Therefore, our strategy for living wages and income involves long-term targets and implementing concrete projects for achieving these.

[Overview of all risks](#)

[All products/groups](#)

# Cease, prevent or mitigate adverse impacts

**Roadmap** for implementing living incomes and living wages.

Focus on two areas:

- Fairtrade-certified raw materials (bananas, coffee, cocoa, rice, cashews, coconuts, palm oil, roses and tea)
- Coop naturaline garments and textiles

Goal is to pay producers a price that enables them to earn a living income or to enable them to pay a living wage by 2030.

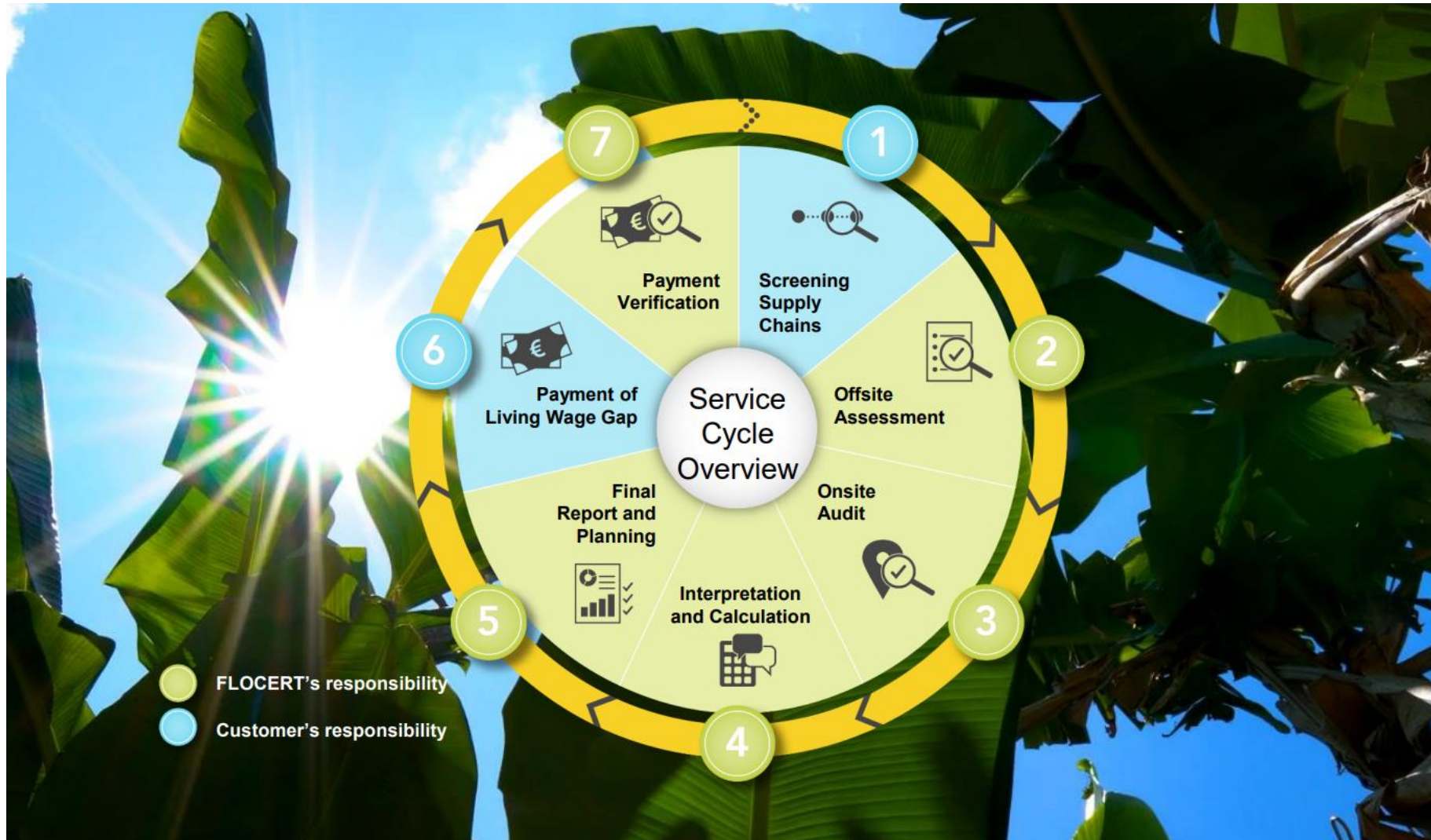
We want to promote cooperation with other companies in order to work together towards living incomes and wages.



From 2018-2022, we implemented a Living Wage pilot project for Fairtrade organic bananas from the Dominican Republic together with Fairtrade Max Havelaar. On the two plantations "Paso Robles" and "Quinta Pasadena" in the north-east of the Dominican Republic, Coop paid a bonus in addition to the Fairtrade minimum price and the Fairtrade premium as part of the project. Over 350 plantation workers benefited from this. The additional income was mainly used for food and clothing and to support the families and invest in the children's education.

<https://www.taten-statt-worte.ch/de/unsere-taten/tat-nr-391.html>

# Cease, prevent or mitigate adverse impacts / Track implementation and results





# Integrated communication of “Actions, not words” on all channels



# Transparent annual reporting in line with international standards



Any questions?





Thank you for your attention

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